



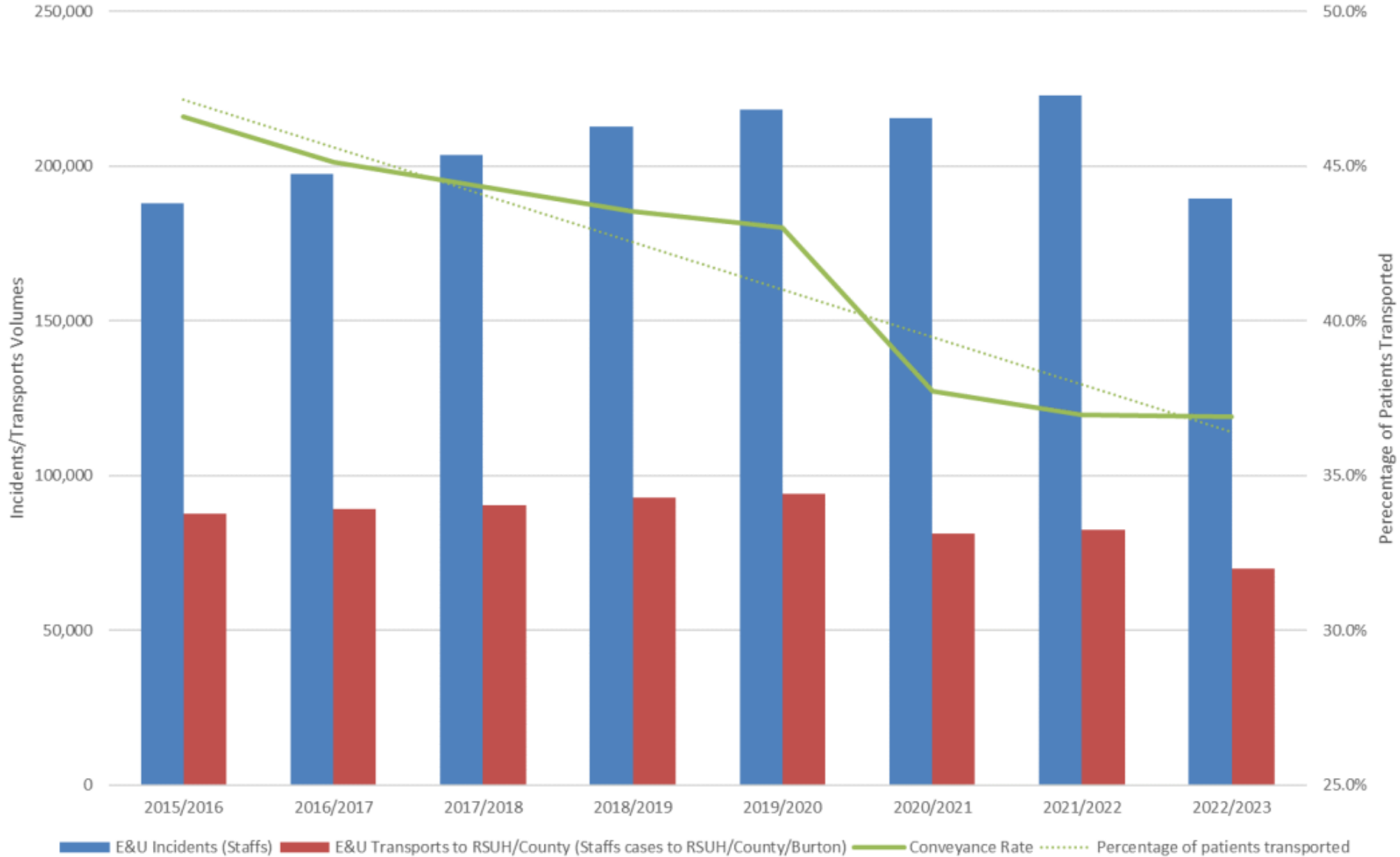
West Midlands Ambulance Service
University NHS Foundation Trust



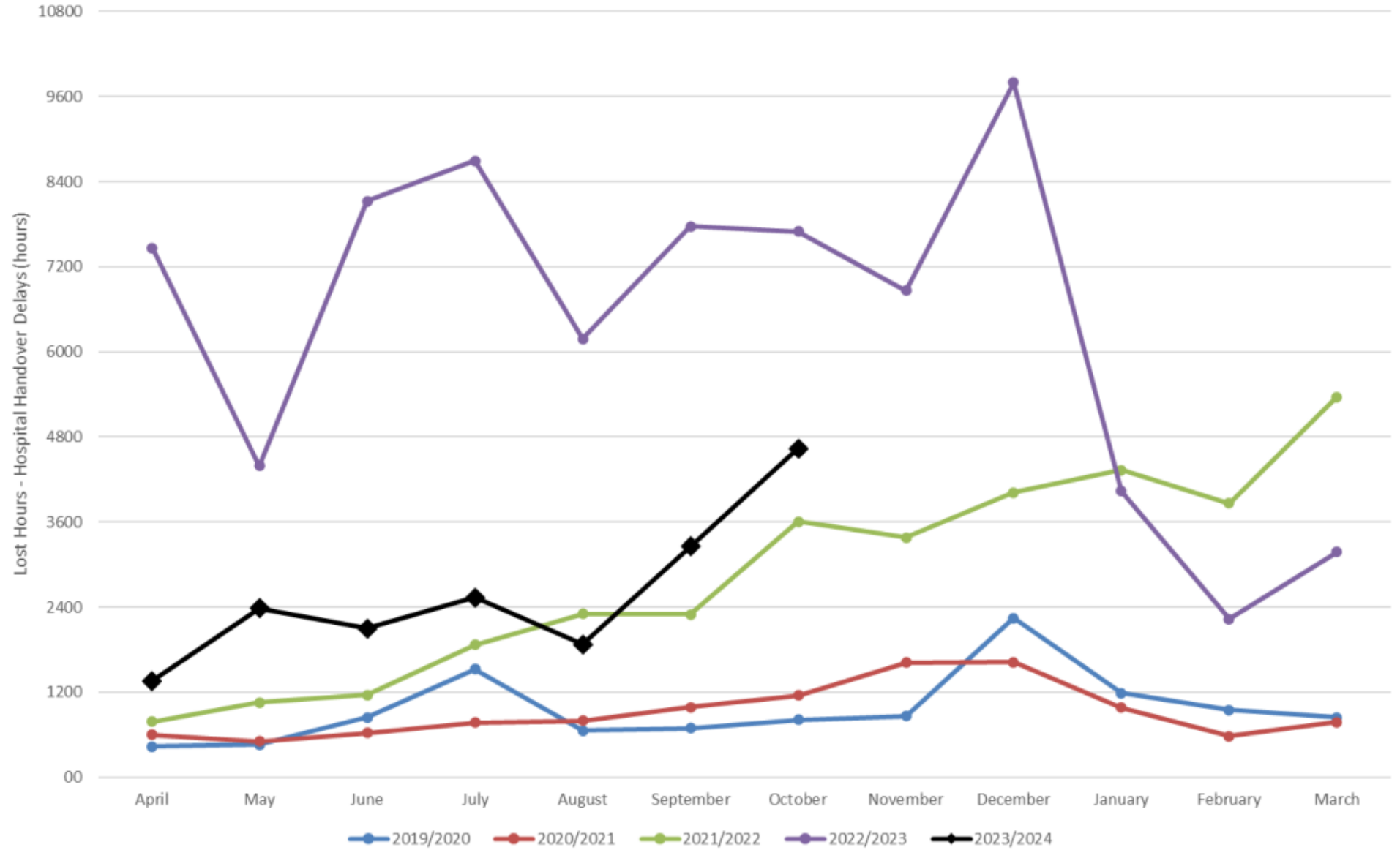
Staffordshire Health Overview and Scrutiny Committee

November 2023

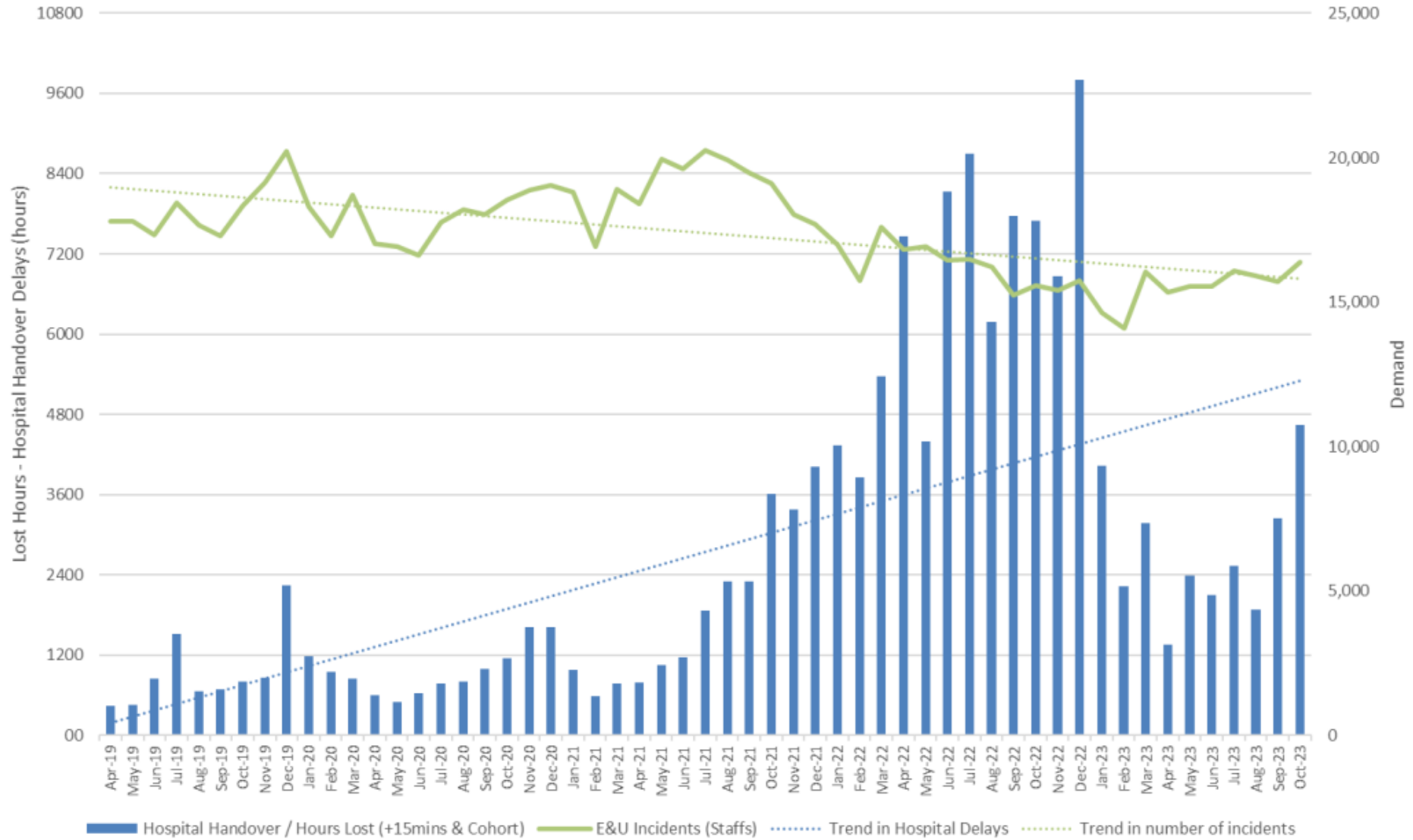
Incidents, Transports & Conveyance Rate Year on Year



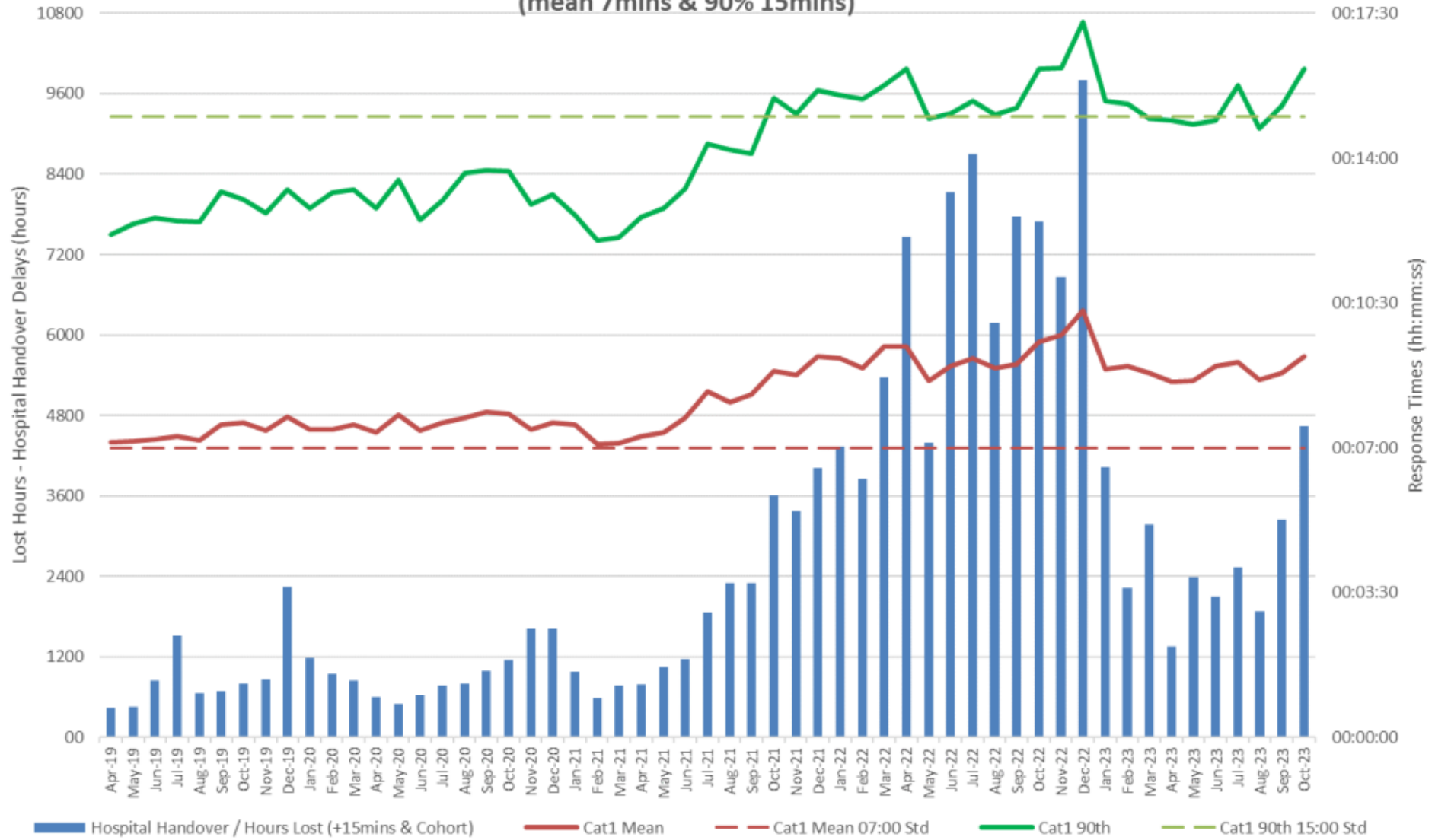
Staffordshire Hospital Handover Delays >15mins (inc cohorting) - Total Hours by Month



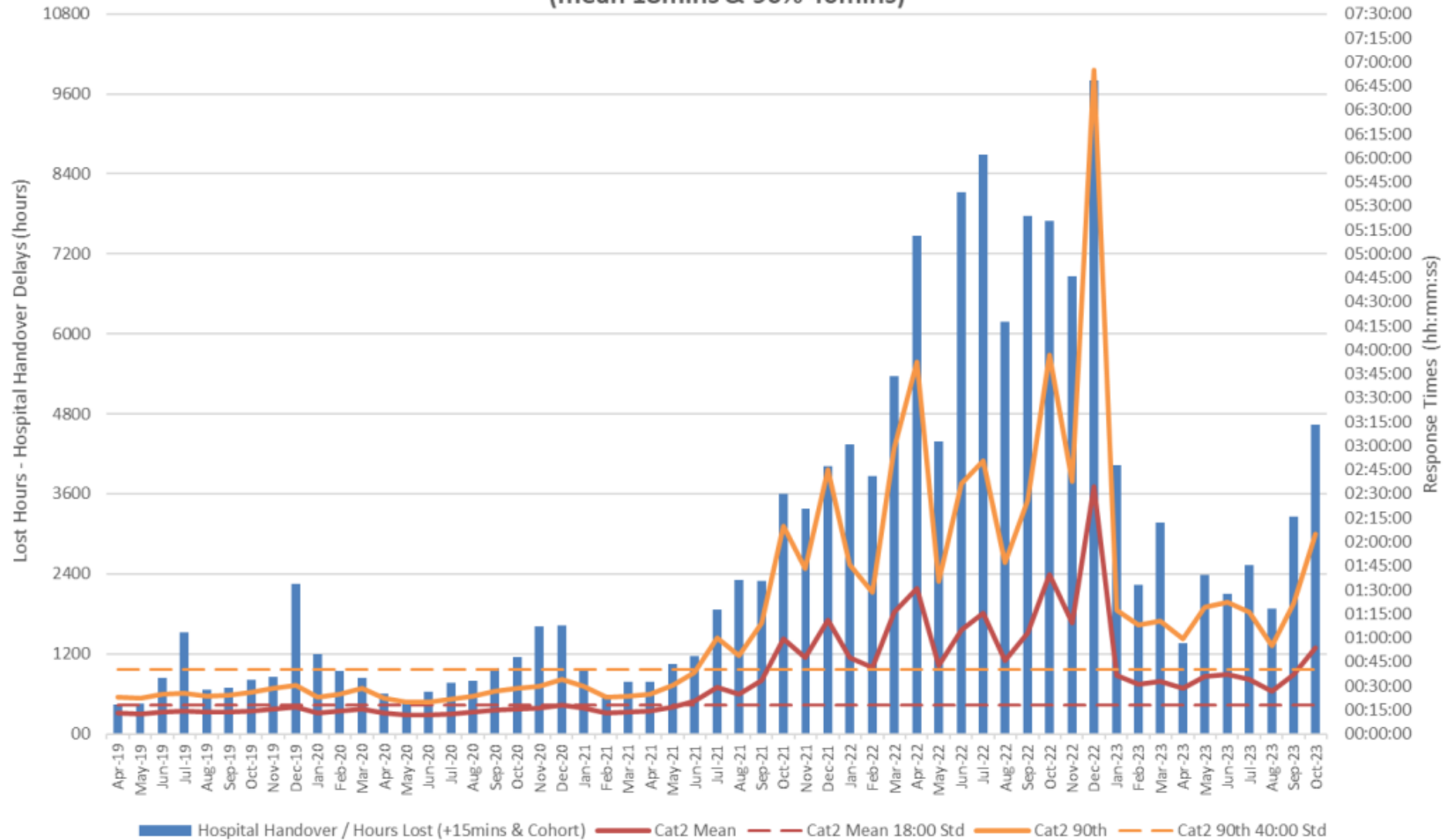
Operational Demand & Handover Delays



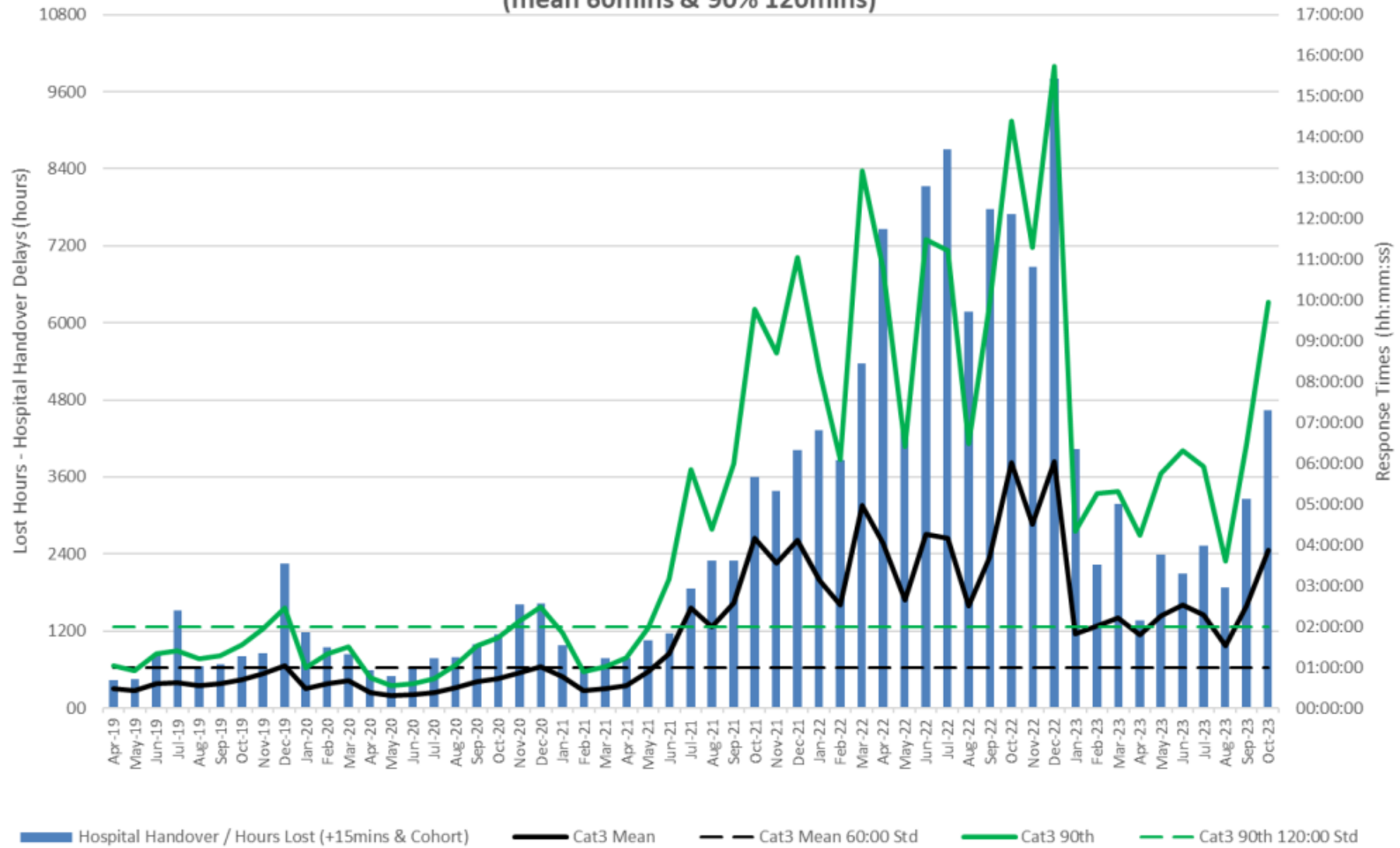
Hospital Handover Delays > 15mins and Cohorting vs Operational Performance Cat 1 (mean 7mins & 90% 15mins)



Hospital Handover Delays > 15mins and Cohorting vs Operational Performance Cat 2 (mean 18mins & 90% 40mins)

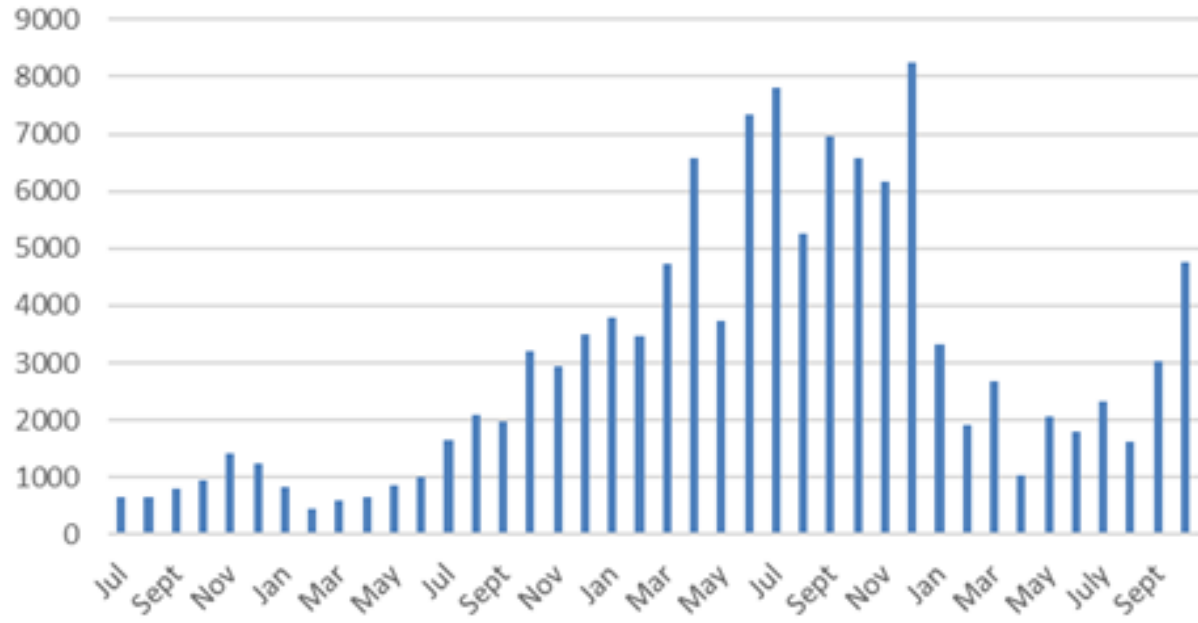


Hospital Handover Delays > 15mins and Cohorting vs Operational Performance Cat 3 (mean 60mins & 90% 120mins)

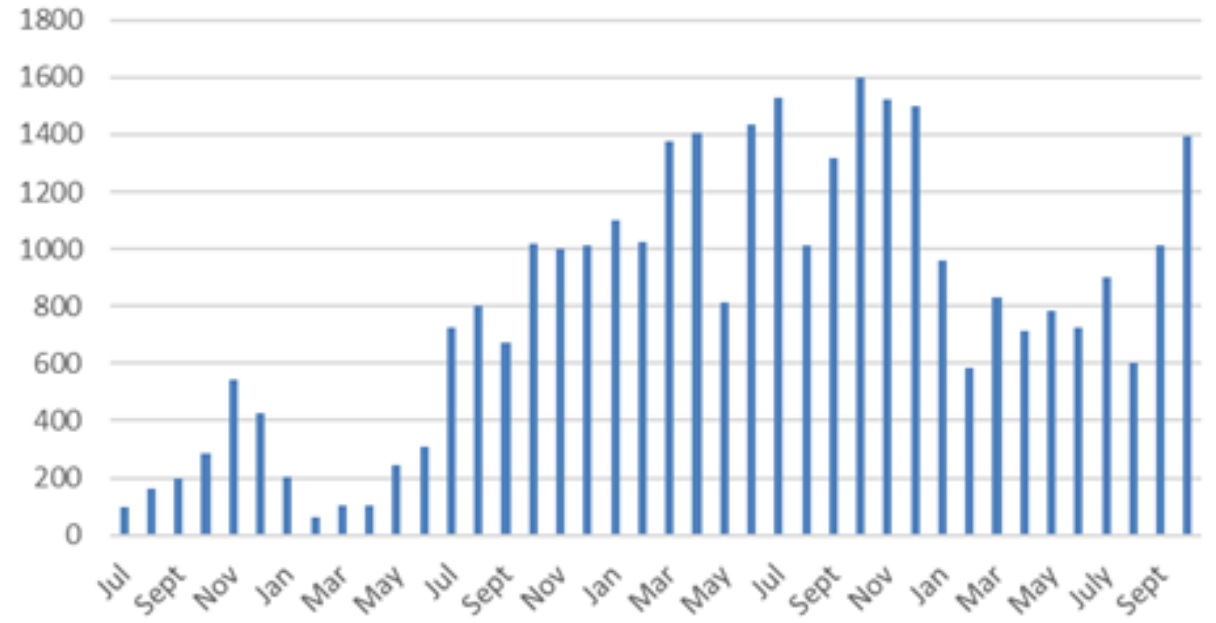


Lost Hours outside RSUH (UHNM)

RSUH - Total Lost Hours



RSUH Over Hour Delays



Performance for October 2023 by post code – Staffs and Stoke on Trent

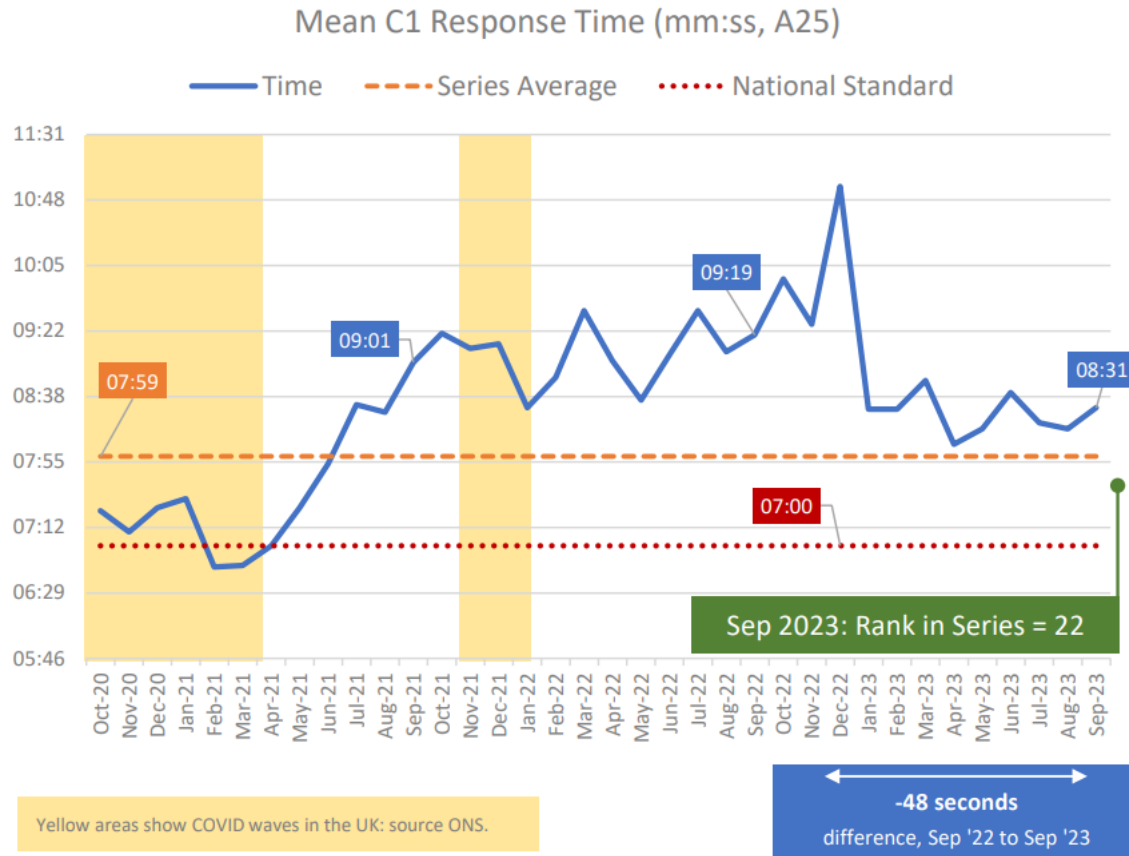
	Category 1			Category 2			Category 3		
	Mean (mm:ss)	90th centile (mm:ss)	Inc Cnt	Mean (mm:ss)	90th centile (mm:ss)	Inc Cnt	Mean (mm:ss)	90th centile (mm:ss)	Inc Cnt
NHS STAFFORDSHIRE AND STOKE ON TRENT	9:13	16:10	1,757	53:51	124:48	8,173	232:48	596:50	2,677

B74	13:12	18:38	3	49:27	111:20	22	1136:25	1136:25	1			-
B75			-			-	29:21	29:21	1			-
B77	11:24	18:57	73	67:00	158:08	274	263:38	596:50	122	533:50	731:23	2
B78	11:07	16:16	25	58:31	127:47	99	68:36	108:03	11	301:40	452:39	4
B79	11:29	18:57	37	60:07	135:03	182	297:49	738:25	53	33:52	33:52	1
CW12			-	32:09	32:09	1			-			-
CW2	16:28	16:28	1			-			-			-
CW3	13:04	19:34	5	38:36	62:35	33	371:51	903:41	11			-
DE13	10:16	19:03	48	59:50	146:50	287	285:21	666:38	100			-
DE14	10:31	17:21	52	57:33	138:11	204	210:46	485:44	75	94:34	239:01	3
DE15	13:27	22:42	21	70:23	153:42	107	271:26	511:50	37	79:03	79:03	1
DE6	20:06	20:06	1	72:37	125:50	17	426:05	680:10	6	1007:16	1007:16	1
DY10			-			-			-			-
DY11			-			-			-			-
DY3	9:52	12:27	6	25:44	49:35	40	230:25	567:25	17	221:14	221:14	1
DY6	8:56	8:56	1	17:42	27:39	4			-			-
DY7	10:42	14:33	5	28:40	51:12	70	113:55	274:11	26			-
DY8			-			-			-			-
N/V	6:53	11:14	3	48:53	101:22	34	213:22	593:51	9			-
SK11	18:32	18:32	1	72:50	125:10	4	268:36	268:36	1			-
SK17	16:27	24:27	8	120:48	211:29	6	105:46	164:58	3			-
ST1	5:45	8:40	90	44:36	114:30	268	219:34	573:05	102	532:38	981:09	2
ST10	13:50	23:11	29	66:12	143:36	157	254:33	703:04	40	215:00	622:04	3
ST11	11:51	16:56	14	55:30	109:00	61	281:57	870:04	26	334:06	334:06	1
ST12	8:56	11:28	4	63:48	123:29	25	218:59	477:04	14			-
ST13	14:14	21:28	36	56:30	142:13	178	266:30	724:36	56	348:08	369:15	2
ST14	14:06	23:03	30	54:10	115:38	148	249:06	691:32	48	379:50	433:55	2
ST15	9:48	16:23	27	44:52	89:33	163	152:57	420:37	50			-
ST16	6:04	11:23	63	39:51	82:57	279	163:18	398:04	98	88:36	127:51	2
ST17	7:35	11:34	52	45:11	94:35	235	224:07	564:28	66	143:56	333:02	3
ST18	8:40	14:05	24	45:42	90:19	120	227:00	616:13	42			-
ST19	12:40	20:29	11	51:04	108:57	114	211:12	511:23	52	429:53	429:53	1
ST2	8:21	14:13	61	54:38	139:05	365	225:32	570:05	85	213:04	359:51	4

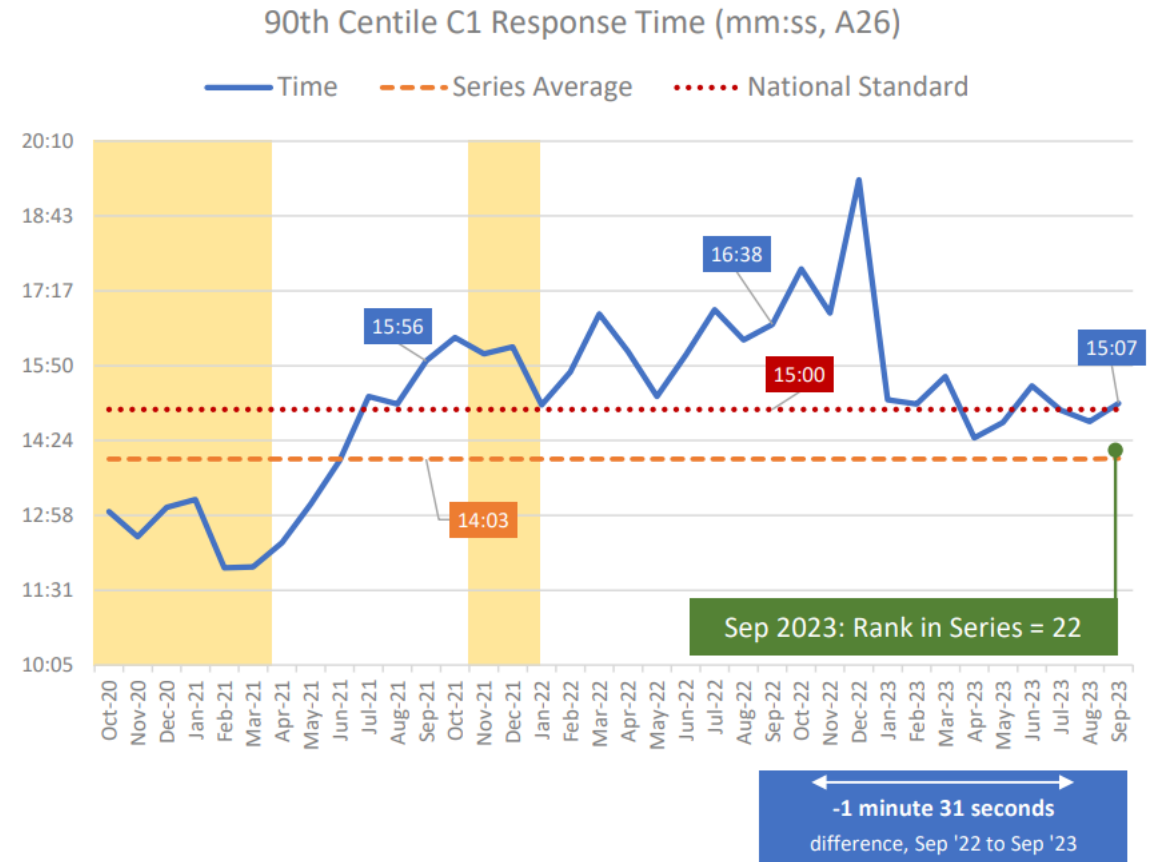
ST20	15:29	15:29	1	52:22	123:32	42	247:40	545:27	11	134:06	134:06	1
ST21	14:07	19:21	15	51:13	119:43	29	266:01	475:11	13	44:17	44:17	1
ST3	8:13	11:53	107	54:18	132:04	483	240:36	566:28	144	392:11	1409:33	5
ST4	6:37	10:14	117	54:39	139:07	483	174:31	448:27	161	66:49	145:49	4
ST5	7:15	11:55	148	54:13	133:07	567	232:18	611:28	224	215:34	508:15	5
ST6	8:06	12:20	146	63:11	149:06	556	270:15	717:48	131	237:36	393:56	11
ST7	11:11	16:49	46	53:29	118:53	210	291:07	661:16	72	390:22	846:08	3
ST8	12:38	18:01	23	82:19	190:44	123	260:49	717:01	42			-
ST9	10:20	17:27	9	48:59	112:45	75	191:45	536:12	28	237:10	326:42	2
TF10			-	69:23	191:07	7	147:38	347:54	3			-
TF11			-	80:22	142:02	2	466:06	466:06	1			-
TF9	18:04	22:10	4	60:20	131:33	18	257:50	527:43	3			-
WS11	9:25	16:08	84	56:09	122:32	375	244:30	568:12	123	185:19	518:48	5
WS12	9:01	15:49	50	56:52	114:50	249	257:28	679:05	81	178:46	264:07	2
WS13	6:48	9:32	34	55:13	125:26	259	258:33	571:52	99	127:25	127:25	1
WS14	7:28	11:56	29	51:01	125:55	108	226:33	502:56	40			-
WS15	10:00	16:00	74	46:08	88:57	288	198:11	505:14	111	319:49	586:31	3
WS3			-			-			-			-
WS6	8:54	12:12	24	59:23	125:15	157	227:32	679:41	48	108:58	129:27	2
WS7	10:17	15:14	45	56:51	110:17	207	286:09	621:02	68	206:37	592:31	4
WS8	12:42	12:42	1			-			-			-
WS9	7:30	10:16	3	25:29	45:19	9	500:53	692:38	2			-
WW10	11:41	17:42	13	34:04	66:15	79	164:23	670:14	8	248:16	485:19	2
WW11	11:16	20:03	4	26:57	67:14	39	110:33	264:37	11			-
WW15			-	48:13	48:13	1			-			-
WW3			-	22:29	34:26	3			-			-
WW4	8:42	14:52	4	30:36	47:11	16	19:43	19:43	1	1053:28	1053:28	1
WW5	8:57	11:59	17	35:40	54:26	93	129:52	216:44	30			-
WW6	12:19	18:21	11	40:31	86:21	58	163:09	385:28	24			-
WW7			-	47:16	57:25	2			-			-
WW8	9:26	16:31	13	37:04	81:46	106	227:01	514:48	43	365:04	492:52	2
WW9	16:23	25:59	4	26:00	50:01	32	170:12	295:13	3			-

National position (up to and including September 2023)

1. Mean

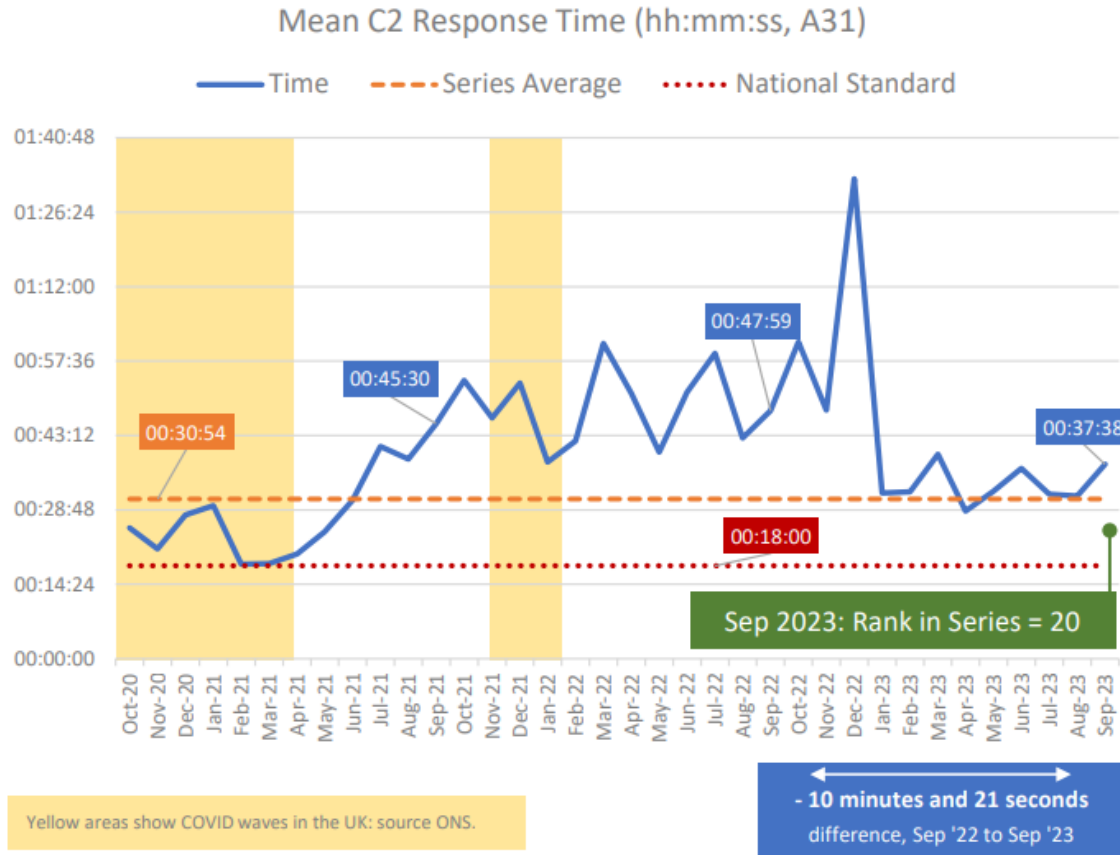


2. 90th Centile



Category-2 incidents saw response times slow for both measures. The Mean increased to 37-and-a-half minutes, and the 90th Centile to one-hour and 21-minutes. Although both slower than their relevant national standards, equally these times are faster than those recorded in September 2022.

1. Mean



2. 90th Centile

